



Blackboard

Supported End-User Technologies - Blackboard Learn 9.1, April 2014

Date Published: Apr 30,2014 **Category:** Product:Installs_and_Configurations_Learn;
Version:Learn_April_2014_9_1_201404_160205 **Article No.:** 000037638

Release: 9.1

Service Pack:Learn April 2014 (9.1.201404.160205)

Client Technologies:

Blackboard™ Learn Release 9.1 was tested with a variety of platform technologies as well as common client-side technologies.

Certified: Fully tested and supported.

Compatible: Partially tested but should function properly.

Unsupported: Either unsupported by the vendor or not tested.

Windows Operating System

	IE 11	IE 10	IE 9	Firefox (ESR)	Firefox (Final Release Channel)	Chrome (Stable Channel)
Windows Vista (32-bit)	Unsupported by Microsoft	Unsupported by Microsoft	Certified	Compatible	Compatible	Compatible
Windows Vista (64-bit)	Unsupported by Microsoft	Unsupported by Microsoft	Compatible	Compatible	Compatible	Compatible
Windows 7 (32-bit)	Compatible	Compatible	Compatible	Compatible	Compatible	Compatible
Windows 7 (64-bit)	Certified	Certified	Compatible	Certified	Certified	Certified
Windows 8 (32-bit)	Compatible	Unsupported by Microsoft	Unsupported by Microsoft	Compatible	Compatible	Compatible
Windows 8 (64-bit)	Certified	Unsupported by Microsoft	Unsupported by Microsoft	Certified	Certified	Certified

Mac OSX Operating System

	Safari 7	Safari 6	Firefox (ESR)	Firefox (Final Release Channel)	CI (S)
	Unsupported				

Mac OSX 10.7	by Apple	Compatible	Compatible	Compatible	C
Mac OSX 10.8	Unsupported by Apple	Certified	Certified	Certified	C
Mac OSX 10.9	Certified	Unsupported by Apple	Certified	Certified	C

Configuration Notes:

- *Internet Explorer 9 is only supported in **Standards Mode**.*
- *Blackboard strives to make all its products as accessible as possible. JAWS 14 and 15 were used during accessibility testing of 9.1 April 2014.*
- *Chrome support: due to the auto-update feature of Chrome, support is based on the version available at the time of testing. 9.1 April 2014 was tested with Chrome 34.*
- *Firefox support: due to the auto-update feature of Firefox, support is based on the version available at the time of testing. 9.1 April 2014 was tested with Firefox versions 28 and 24 (ESR).*
- *Note on OSX 10.8 Java is no longer shipped as part of the OS install and must be downloaded and installed by users on request of application/applet - this is a one time action on the part of the user.*

Client Technology Highlights of Changes from Previous Service Packs

- Windows XP no longer supported.
- OSX 10.9/Safari 7.x support added.
- OSX 10.7 moved to compatible.
- IE11 support added (focus on 64-bit).

Technologies NOT supported

- Window XP and XP 64-bit (unlisted)
- Internet Explorer 6, 7, 8
- Firefox 1.x, 2.0, 3.0, 3.5 and 3.6
- Safari 2, 3, 4, 5 (or any version on Windows)
- Mac OSX through 10.6
- Jre 5 though it may continue to work

The information contained in the Knowledge Base was written and/or verified by Blackboard Support. It is approved for client use. Nothing in the Knowledge Base shall be deemed to modify your license in any way to any Blackboard product. If you have comments, questions, or concerns, please send an email to kb@blackboard.com. © 2014 Blackboard Inc. All rights reserved