

Tier 1 Support

Tier 2 Support

Tier 3 Support

Contact Methods & Tools

Phone

FORM

Email

Live Chat

Incident Management Process

Problem Management Process

Change Management Process

UAE: 8000 2000 156

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Digital Product Support

We provide multi-lingual support on a range of Pearson's digital products:

Schools digital products (including SuccessNet, MathXL for School)
 Higher Education digital products (including MyLab and Mastering)
 English language digital products (including MyEnglishLab, Our Discovery Island)

Select your country *

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User Groups & Support Team

HCT Ed Tech Staff

Cairo Hub Customer Contact Center

Customer Experience & Operations Team (Dubai)

Custom Solutions & LMS Integration Teams (US & UK)